

DEFENDER INSURANCE AGENCY

YOUR TRUSTED INSURANCE PARTNER



ABOUT OUR COMPANY



A Brief Story About The Company

Defender insurance Agency is a well-established insurance firm which deals with provisions of all aspects of insurance. It was registered by BRELA under the registration Act (Cap 213) and given number 587436.

The firm has built a strong reputation in managing all insurance related aspects by offering both standard and tailor-made General and Medical insurance products. Through its expertise, Defender insurance Agency also facilitates effectively in risk management, Loss control and claim settlement assistance

VISION

To be the most trusted and respected insurance agency, known for the integrity, expertise and mostly customer satisfaction.

MISSION

To provide quality and comprehensive insurance services that meets the customer requirement while fostering long term business relationship

OUR CORE VALUES

PROFESSIONALISM

We leverage a diverse pool of skilled operators and experts to deliver top-tier insurance service facilitation to our esteemed clients

QUALITY

We prioritize delivering high-quality services by using advanced technology and trusted partners to ensure the best results for our clients

EFFICIENT

Our commitment to speed ensures timely service delivery, helping us stay ahead of market demands

ACCOUNTABILITY

Holding oneself responsible for actions and outcomes is essential. We emphasize accountability as a link between actions and results

OUR SECURITY AND MEMBERSHIP

Professional Indemnity : Tzs 100,00,000/= as stipulated in the Insurance Act and Regulation
Fidelity Guarantee : 50,000/= as stipulated in the Insurance Act and Regulation
Agency Guarantee : Fully issued by the Commission of Insurance
Regulatory Member : Insurance Agents Association of Tanzania

WHAT WE DO

We Defender Insurance Agency (DIA) focus on the provision of effective Insurance Service in all Aspects; General , Medical and Life Assurance. In order to meet high level of our customer satisfaction , We have selected the best and reputable insurance companies for which we not only represent them on providing various insurance products but also Risk management services, Loss control services, Claims management services and Insurance education and Analytics(such as loss forecasting)



OUR INSURANCE PRODUCTS



MOTOR INSURANCE

Motor insurance protection has two categories,

Third Party: Covers third-party bodily injury and property damage arising out of a vehicle accident.

Comprehensive: Covers, on damage, third party liability and property damage to the insured vehicle, damage arising out of fire, theft and accidental damage. It is the widest cover available



MEDICAL/HEALTH INSURANCE

Provided for medical and surgical expenses including Inpatient, Outpatient, Optical, Dental, Maternity and Last expenses reasonably incurred by the insured members as a direct result of them sustaining accidental bodily injury and illness and disease within the period of insurance



FIRE INSURANCE

Covers property and insured items against loss or damage due to Fire, Lightning, Explosion/ Implosion, Aircraft Damage, Riot, Strike, Malicious Damage, Earth Quake (shock & fire), Storm, Cyclone, Typhoon, Tempest, Hurricane, Tornado, Flood and Inundation, Impact Damage,



THEFT/BURGLARY INSURANCE

Protects you against loss or damage to the property insured caused by: theft following actual forcible and violent entry into or from premises, damage to premises as a result of such entry or exit, or hold up or attempt thereof



ENGINEERING INSURANCE

Covers Loss Destruction or Damage to subject matter insured due to any sudden and unforeseen loss or damage from any cause whatsoever other than those specifically excluded, in a manner necessitating repair or replacement and indemnify against legal liability for death, bodily injury, illness or disease contracted by any person and /or loss of or damage to property interference with traffic or to property or the enjoyment of use



BOND INSURANCE

Bid Bond - Tender bonds

Advance payment Bond

For requesting advance payment from the principal

Performance Bond - These bonds are normally issued as a surety for due performance of the contract such as a construction of a property, erection of Plant & machinery, etc.

Custom Bond is a guarantee from the surety to the Government that the principal will faithfully abide by all laws and regulations governing the goods under consideration.

OUR INSURANCE PRODUCTS



TRAVEL INSURANCE

Travel Insurance covers an individual or group against unforeseen accidents and incidents while traveling to foreign countries.

Scope of cover includes:-

1. Medical insurance and personal accident
2. losses and delays
3. cancellation & curtailment among other benefits.



LIABILITY INSURANCE

Provided for medical and surgical expenses including Inpatient, Outpatient, Optical, Dental, Maternity and Last expenses reasonably incurred by the insured members as a direct result of them sustaining accidental bodily injury and illness and disease within the period of insurance



PERSONAL ACCIDENT INSURANCE

Provides monetary payments in the event of death, permanent or temporary disability, arising out of an accident only within or outside working hours.

Medical expenses incurred by insured after an accident



GOOD IN TRANSIT INSURANCE

Protects loss or damage to goods in course of transit caused by perils like Fire, Collision, Overturning (Accident) etc and also can be separated from the Carrier liability cover



MARINE INSURANCE

Protects All risks extended to include risk of leakage, shortage and contamination, hijack, piracy, Including the risks of war clauses and strikes riots and civil commotions risks in terms of the relevant Institute Strikes Clauses in respect of all shipments and sending's.



AVIATION INSURANCE

Coverage geared specifically to the operation of aircraft and the risks involved in aviation. Aviation insurance policies are distinctly different from those for other areas of transportation and tend to incorporate aviation terminology, as well as terminology, limits, and clauses specific to aviation insurance.

CLAIM HANDLING PROCESS



WHY CHOOSE US



Strong Customer Relation and Satisfaction

Our company is led by a team of professionals involved in the day-to-day operations and well-equipped to provide prompt and reliable insurance services for our customer satisfaction. This combination of leadership and expertise ensures that we maintain the highest standards



Timely Claim Settlement

We have a team that is active and responsible in response when it comes to claims handling and settlement. We uphold the spirit of innovation and timely settlement.



Trust & Protection

We prioritize trust and protection of our clients and their assets. We implement stringent safety protocols and advanced security measures across all operations. By ensuring an insurance product that gives our clients peace of mind.



24/7 Support

We have a team that is active and available to service 24 hours in the day-to-day operations, as we provide response to any of our client inquiry and provide suitable insurance protection to cover everything that matters.



OUR PORTFOLIO



THANK YOU

We are ready to assist you



Ubungo externo, Opposite EPZ
Nelson Mandela rd, Dar es salaam
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